



Sonar Solution Overview

Actionable User Experience Information

Cloud based or on premise service assurance platform that accelerates the service life-cycle, eases the adoption of IPv6, Cloud and SDN, reduces downtime and provides business relevant data related to user experience.

Services: Cloud, Video, IPv6, Security.



Assess and Monitor IT Services

Sonar instruments the IT environment by deploying thin agents on existing networking equipment or on dedicated, small devices. A cloud based or on premise controller automatically registers the agents, stores and processes the User Experience data they collect at their respective location.

Sonar enables users to rapidly create service baselines and monitor services against these baselines. Powerful analytics and reporting delivers visibility into real-time and historical data.

Integration with Cloud orchestrators, SDN controllers and other IT domain specific tools allows for integration into complete service delivery solutions.

Ease Technology Deployment

Cloud adoption is made easy by Sonar's ability to quickly evaluate the quality of cloud offerings across the entire footprint of the organization. Sonar agents ease the end-to-end service monitoring of OpenStack deployments.

IPv6 transition is facilitated by Sonar's ability to baseline existing IPv4 based IT services, assessing the IPv6 enabled services and monitoring the performance differences. Sonar detects any provisioning mistakes that could lead to IPv6 asymmetric routing or performance issues.

SDN deployment leverages Sonar live data to optimize flow setup in real-time and collect service assurance data for planning purposes.

Reduce Downtime

Sonar enables IT organizations to detect service down situations from the perspective of a user, before users experience the outage.

Through data correlation and analysis, Sonar identifies and isolates fault domains to alert the responsible organizations and reduce troubleshooting time.

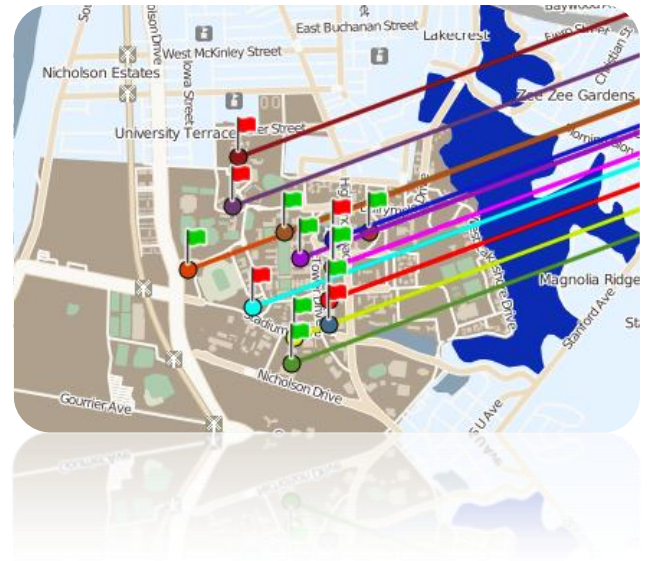


Sonar Solution Strengths

User Experience Data without the usual Technology Complexities

User experience is the key metric for any IT organization. Sonar enables decision makers, service and operations managers, systems engineers and application developers to instantaneously understand how customers and users experience IT services.

Accelerate Service lifecycle!



Management Happy

Stay above the complexity of IT

Sonar provides access to User Experience data, downtime and business impact information without the need to understand underlying technologies.

Informative dashboard provides real-time information on the quality of IT services delivered to customers and employees, operated in-house or purchased.

Insightful reports provide the historical perspective on the performance of IT services, the cost of downtime in terms of lost opportunity and lost productivity.

IT Happy

Make IT easy, focus on service

Sonar agents are platform independent, can be easily deployed and they self-register with a cloud based controller.

Service monitoring can be set up in few simple steps, baselines can be automatically generated and alarms set against deviations.

IPv6 transition, cloud and SDN adoption are made easy with the Sonar infrastructure.

Accelerate troubleshooting through automatic domain fault isolation.

Finance Happy

Spend only for what you use

Sonar deployment can be CAPEX free. This is a SaaS solution and the base agents are free.

Agents can run on existing equipment or on low cost embedded platforms.

Pay only for the functionality you need, pay only for usage, pay only for the insights you are interested in.

Spend is predictable and can be easily planned.

No risk, easy to start.

